**Jordan Peterson**

**FDM Consultant**

**Profile**

Jordan is an ISTQB certified Software Tester with experience within the banking and insurance sectors. Jordan has full working knowledge of the System Development Life Cycle, and this can be exemplified through successful implementations of test plans, test cases and test processes. During his time at HSBC, Jordan showed great eagerness to learn new skills and has worked on a wide array projects, showcasing dependability, flexibility, and positive work ethic. This has allowed him to work with teams locally and internationally, using different working practices, methodologies, and experiencing varying levels of complexities. Jordan has thus enhanced his technical and soft skills, especially complex communication skills, working in teams or individually, and working to deadlines. The placements at HSBC and AXA have provided Jordan experience in exploratory, functional, UAT, and regression testing.

Jordan is eager to learn new skills and enhance skills from his experience as a Software Tester. These include critical analysis, analysing data, problem solving, attention to detail, and completing work to a high standard. In Jordan’s most recent placement, he successfully integrated himself in a new team efficiently and assimilated himself in a new project where collaboration was vitally important. Main responsibilities in this role included collaborating with Developers and effectively engaging with varying stakeholders professionally. Previously at HSBC, Jordan worked with new starters, aiding them with best practice of Mobile Scaled Delivery project, thereby giving him an understanding of the qualities required in leadership. Going forward, Jordan would benefit from working in an environment that promotes innovative thinking and allows him to realise his professional and personal goals to enhance his career development.

**FDM Employment History**

**AXA, Weybridge October 2019 – April 2020**

*QA Engineer*

**Client and role overview:** Jordan was part of the Document Migrations team focusing on testing documents and functions of AXA Personal Lines brands as the storage destination changed from NAS to Azure Cloud.

**Responsibilities:**

* Working productively within a team situated in Weybridge and Warsaw, using tools such as Outlook and Skype to communicate successfully
* Taking part in daily stand-ups, planning and retrospective sessions to establish scope in the upcoming sprints
* Providing support with deployment in UAT and Production environment by testing documents in the back office of AXA insurance products
* QA and Regression testing in each development cycle phase of document generation
* Working closely with developers to troubleshoot bugs found within document generation and within documents
* Effectively communicating to a high standard with stakeholders throughout the project by writing reports to record testing and software performance, track bugs and communicate to management and stakeholders
* **Technologies Used:** Microsoft Office 365, Microsoft SQL Server, Test Factory, In-House Automation Tool (Sandpiper),
* Azure DevOps, Skype for Business, Microsoft Teams

**HSBC, Leeds January 2019 – August 2019**

*Software Test Analyst*

**Client and role overview:** Jordan was part of the Digital Testing Team at HSBC and worked on the Commercial Banking (Business as Usual), Digital Business Banking, Accelerated Scaled Delivery, Global Service Platform, Mobile Scaled Delivery 2.0, and WebAuth projects

**Responsibilities:**

* Providing support with deployment in UAT and Production environment by testing web products and mobile applications on iOS and Android devices, and Windows and Mac operating systems
* QA and Regression testing in each development cycle phase of websites and mobile applications
* Support bug fixing activities after detecting issues by recording journey and program behaviour
* Testing products and applications in agile development using suites such as Jira, and waterfall development using HP Quality Center
* Supporting and troubleshooting software and copy issues in English
* Writing test cases and test plans based on business requirements using tools such as HP Quality Center and Jira
* Writing reports to record testing and software performance, track bugs and communicate to management and stakeholders

**Technologies Used:** GitHub, GitBash, Confluence, JIRA,HP Quality Center, HUB, WebEx, Cisco Jabber, Slack, NVDA, Jaws, Microsoft Office Suite

**FDM Training**

**FDM Academy, Leeds**  **October 2018 – December 2018**

Jordan has completed the Software Testing. This programme included the following modules:

Testing

1. **Professional Skills** including development lifecycle, presentations & report-writing;
2. **Structured Query Language** including database manipulation;
3. **Excel including VBA,** Solver, Aggregate Functions, Nested If statements, V-Lookups;
4. **Unix** including Vi Editor, Shell Scripting;
5. **Web Apps Design** including HTML 5, CSS3, JavaScript, XML & XSL;
6. **ISTQB ISEB** including fundamentals of testing, testing through the software lifecycle, static testing, test design techniques, test management and tool support for testing;
7. **Manual Testing** including requirements reviews, coverage and traceability, test case writing and execution, defect reporting and management, status reporting and stakeholder management. (2 Weeks);
8. **Core Java** including introduction to Java and Eclipse, core Java syntax and data types, object oriented programming basics, abstract classes and interfaces, and collections, exceptions and file I/O
9. **Selenium WebDriver (in Java)** including introduction to automation and Selenium, setting up and configuring a WebDriver project, locating elements, basic WebDriver commands, verification and assertion and the page object model.
10. **Cucumber** including introduction to test automation frameworks, setting up and configuring a Cucumber project, gherkin keywords, step definition files and parameterisation
11. **Final Group Project and Sign Off** including testing a new application from test planning right through to test closure, implementation of agile testing practices, simulation of real world environment by introducing additional complications and technical interview assessing all previously covered competencies.

**Education**

**Generic University September 2017 – September 2018**

**MSc International Business and Strategic Management, 61%**

Modules included:

Strategy in Global Organizations

International Political Economy and Business

**Generic University September 2015 – July 2017**

**BA Business Management and Human Resource Management, 2:1**

Student Academic Representative, Keele Mentor, Treasurer at Keele Human Resource Management Society

**Other Skills:** Native Speaker of English and Urdu, with intermediate proficiency in Hindi and Punjabi

**Interests and Activities**

Jordan has been part of various cultural and political societies at University and held official roles. At Generic University, Jordan was the treasurer for Keele Human Resource Management Society, as well as a mentor to new incoming students. Additionally, Jordan was elected as a Student Academic Representative, liaising with fellow peers and academic staff. Jordan has a keen interest in global politics, finance, environmental issues, and Middle Eastern and South Asian History, reading on these topics leisurely. In his spare time, Jordan is keen to learn about new technology and is currently enhancing his skills in SQL. Jordan also regularly takes part in walking tours and hiking.